

## DIENST: A young team & innovative ideas



Dienst - a young team with innovative ideas, combined with solid middle-class values.

The company was founded 1988 by Mr. Walter Dienst named Dienst Sondermaschinen GmbH. It started with the development of a machine to process folded boxes for the food industry. The concept: easy-handling, high reliability, low-maintenance, high performance and multifunctionality. The successful Dienst cartoning machine types (HK-series) are the result.

Dienst machine manufacturing achieved high customer satisfaction. Today we implement a rising number of international overall projects together with our partners - experts in primary production and packaging sectors. Our packaging machinery serves food and non-food industries – worldwide.

**perfect packaging partner**

perfect packaging partner

www.dienst-packsystems.de

## Good reasons for Dienst

Since 20 years the high reliability of our machinery is based on quality and flexibility - main values of our product philosophy. In practice Dienst stands for:

- **modern work equipment, 3D-construction**
- **vertical range of manufacture averages 95%; with in-house CNC manufacturing &**
- **in-house software development**

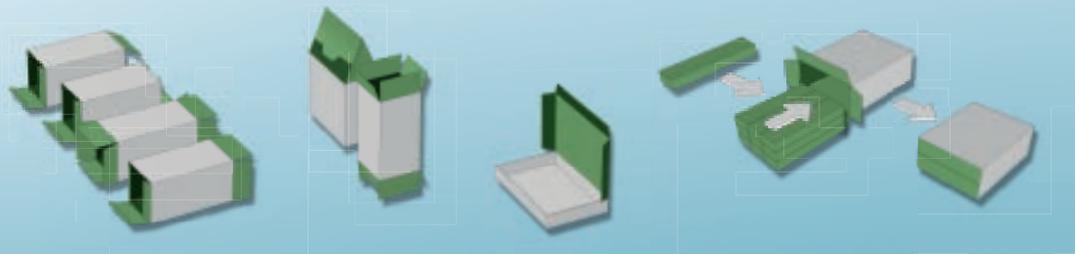
This is how we realize innovations and technics at the highest stage.

The high vertical range of manufacture allows us to offer additionally a high grade of flexibility and quick service support to our customers.

## Our machine-design focus

### Modular, easy to handle and high quality materials

- **Modular conception:**  
A combination of established cartoning engineering and high developed servo-technology.
- **Construction for easy-handling:**  
We are building complex machinery, featuring easy operation.
- **All shafts** made out of **stainless steel**, other parts galvanized zinc plated, chemical treated (nickel plated), aluminium or plastic.
- **All machine type frames** are made out of stainless steel.
- **Safety doors** out of stainless steel with transparent makrolon inlay. Top opening assistance by integrated pneumatic springs.
- **Controlling technology** with decentralized periphery (Profibus DP) guarantees a flexible, individual interface handling.



## Customer service at Dienst

One target of our quality management is an overall customer service: Starting already at the early stage of product development up to machine utilization. Our customer service helpdesk takes care of:

- **Spare parts**  
Offers and your orders
- **Service engineering**  
Attendance and resource availability information, Organization
- **Machine extensions/refittings**  
Helpdesk and according offers
- **Professional & quick solutions**  
Manufacture of custom-made components, failure diagnosis and repair in case of malfunctions and operational faults

### Our quality management certified according ISO 9001

Our success is based on high quality and reliability of our products, such as our customer-friendly services. This is certified since 2001 according to ISO 9001.



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